## 2008

## WEST VIRGINIA TRANSPORTATION PROVIDERS DIRECTORY

The **2008 West Virginia Transportation Providers Directory** was developed from information obtained through questionnaires from public transportation agencies, specialized transportation systems, taxi companies, limousine companies, non-emergency Medicaid transportation providers and head start providers. Specific information about individual providers is broken down by county and can be found in the county where an agency has its base of operation.

Statistical information was complied on all providers but the head start providers. Funds are available under the head start program to provide comprehensive services, including health, education, nutrition and supportive services, such as transportation, to economically disadvantaged preschool children. Because the head start program is administered in such a diverse fashion by the individual counties, statistical compilation is not feasible.

Specialized transportation services are also referred to as paratransit services. Paratransit services are more flexible than conventional fixed route transit but more structured than the use of private automobiles. Service is provided between specific origins and destinations selected by the individual. It most often refers to wheelchair accessible, demand-responsive van service.

Specialized Multi-Passenger Van Transportation became a Medicaid reimbursable service in December 1995. The Bureau of Medical Services, Department of Health and Human Resources, indicates that this service is intended to transport Medicaid clients to and from medical appointments in a safe, sanitary and comfortable manner. Agencies must meet the regulations established by the Bureau of Medical Services to be eligible to provide this service. Drivers are required to have a current certification in first aid and CPR. Agencies providing non-emergency Medicaid transportation have been included in the directory.

Additional copies of the directory can be obtained from the West Virginia Division of Public Transit. The directory is also posted on the web at <a href="https://www.wvdot.com">www.wvdot.com</a> and can be accessed by clicking on the word "buses". The directory is updated every two years.